

CD Software Bundle Upgrade

Information for DeVry University Undergraduate Students

As part of our ongoing commitment to maintain a sophisticated and up-to-date learning environment, DeVry provides each campus or center student with individual software licenses for a suite of Microsoft's most popular applications. For the fall 2005 term, DeVry is upgrading the software included in the CD software bundle that is available to students. This Q&A provides you with information about who is eligible for the upgrade and how to order this new software.

Who is eligible to receive the upgraded software?

Campus/center students - DeVry University matriculating, full-time or part-time, undergraduate students attending a campus or center are eligible to obtain the new software through the CD Bundle or upgrade CD Bundle. Students must be enrolled for the current term to order their bundle. Students who ordered their software bundle after August 2005 have already received these new software versions and do not need to order the upgraded bundles.

Graduating students - Students graduating in the Summer 2005 term may receive the upgrade bundle if they order by October 23, 2005, the last day of the Summer term.

Online students - Undergraduate online students will be able to order the new software products individually, for the cost of shipping and CD media, but will not be able to order the full bundle.

What software is available?

The CD Bundle - The CD Bundle is for those who have not received a CD bundle from DeVry in the past. It will be composed of the following:

- Windows XP Professional
- Office 2003 Professional
- Visual Studio.NET Academic 2003
- FrontPage 2003
- Project 2003 Standard
- Visio 2003 Professional

The upgrade CD bundle – Students who have previously received the CD Bundle are eligible to receive the upgrade CD bundle, which is composed of the following:

- Office 2003 Professional
- Visio 2003 Professional
- Project 2003 Professional

Is there a fee for the new software?

For undergraduate students at campuses and centers, there is no fee as the cost of the software is covered by your technology fee. Online undergraduate students will be billed for the cost of shipping and CD media, approximately \$8 - \$12.

How do I order my new CD Bundle or upgraded CD Bundle?

Go to the student portal at <http://my.devry.edu>. Under "Student Resources" in the left-hand column, click on "Undergraduate Student Software Bundle," and follow the screens. Detailed instructions are available in the portal under "Quick Reference Guides" in the right-hand column. Click on "Technology Software Guide V9 for Students" for the instructions.

Note that students who are enrolled for the Fall 2005 term but not the Summer 2005 term must wait until October 24, 2005, the start of the fall term, to place their orders.

When will I receive my software?

Shipments will begin on October 17, 2005.

What if I receive defective CDs or my CDs are lost or stolen?

Students who receive defective CDs will be able to return that media within 90 days of delivery. These students should submit a Help Desk ticket to helpdesk@devry.edu and we will make arrangements for the return and replacement of the defective media. Lost or stolen CDs may be replaced ONLY with a police report documenting the theft. You should submit a Help Desk ticket for lost or stolen media.

If you have any additional questions, contact the DeVry University Help Desk at helpdesk@devry.edu.